

# PRAJA SHREYAS MISSION TRUST

## Refund Policy: PRAJA SHREYAS MISSION

At PRAJA SHREYAS MISSION TRUST, we are committed to transparency and accountability in all aspects of our operations, including our refund policy. While donations and contributions to our organization are non-refundable, we understand that circumstances may arise where a refund request is warranted. Therefore, we have outlined our refund policy below:

### 1. Donations:

- All donations made to PRAJA SHREYAS MISSION TRUST are considered final and non-refundable.
- We deeply appreciate the generosity of our donors and assure them that their contributions will be utilized responsibly and effectively to support our programs and initiatives.

### 2. Event Registrations:

- In the event that an individual or organization registers for an event organized by PRAJA SHREYAS MISSION TRUST and is unable to attend, a refund may be issued under the following conditions:
- Refund requests must be submitted in writing (email or letter) to our administrative office at least 2 days prior to the event date.
- A processing fee may be deducted from the refunded amount to cover administrative costs incurred by PRAJA SHREYAS MISSION TRUST.
- Refunds will be processed within 30 business days from the date of receipt of the refund request.

### 3. Merchandise Purchases:

- PRAJA SHREYAS MISSION TRUST may offer merchandise for sale as part of fundraising efforts or promotional activities.
- If a purchased item is found to be defective or damaged upon receipt, the buyer may request a refund or replacement within [Number] days of the purchase date.
- Refund requests for merchandise must be accompanied by proof of purchase, such as a receipt or order confirmation.

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## 4. **Exceptional Circumstances:**

- In rare cases of extenuating circumstances, such as errors in donation processing or unauthorized transactions, PRAJA SHREYAS MISSION TRUST will review refund requests on a case-by-case basis.
- Refunds granted under exceptional circumstances will be subject to investigation and approval by PRAJA SHREYAS MISSION TRUST management.

**Contact Us:** If you have any questions or concerns regarding our refund policy, or if you would like to request a refund under the conditions outlined above, please contact our administrative office at Nalgonda. Our team will be happy to assist you and address any inquiries you may have.

**Policy Revision:** Please note that PRAJA SHREYAS MISSION TRUST reserves the right to revise and update our refund policy at any time without prior notice. Any changes to the policy will be communicated via our official website and other appropriate channels.

Thank you for your understanding and support of PRAJA SHREYAS MISSION TRUST. Your contributions are instrumental in enabling us to fulfill our mission and make a positive impact on the lives of those we serve.